

COVID-19 RESOURCES FOR FRANKLIN COUNTY RESIDENTS

FOR QUESTIONS RELATED TO COVID-19, CALL COLUMBUS PUBLIC HEALTH: 614-645-1519
Or the Ohio Department of Health at 1-833-4-ASK-ODH (1-833-427-5634).
FOR MORE INFORMATION RELATED TO COVID-19 PLEASE VISIT: [COLUMBUS.GOV/CORONAVIRUS](https://columbus.gov/coronavirus)

PLEASE VISIT PAGE 12 Holiday Resources

Disclaimer: The provider of this resource list assumes no responsibility for the accuracy of the information. This does not represent all the Pantries and Meals and resources available in the area. The data includes self-reported and third party reported information, understood to be current and complete for each site as of: December 2020

COVID19 Testing Sites and Medical/Health Care Providers

Columbus Public Health (*testing provided by Mount Carmel, OhioHealth, and The Ohio State University Wexner Medical Center*)

Service Description: Preregistration and appointment will be required for testing. Call testing organization to schedule. No one will be turned away for inability to pay.

Call: 614-645-1519

Visit www.columbuspublichealth.gov/coronavirus

To find testing site near you, please visit <https://covid-19-response-columbus.hub.arcgis.com/>

Address: Ohio Expo Center & State Fair Celeste Center
717 E. 17th Ave., Columbus, OH 43211

Hours: Monday-Friday - 9 a.m.-4 p.m.

Heart of Ohio Family Health

Service Description: Preregistration and appointment will be required for testing. Call testing organization to schedule. No one will be turned away for inability to pay.

<https://heartofohiofamilyhealth.org>

Scheduling Your COVID-19 Testing, please call 614-235-5555

Capital Park Family Health Center

2365 Innis Rd., Columbus 43224

Monday to Friday 1 to 4:30 pm, Tuesday, Wednesday, Friday 9 am to 11:30 am

Whitehall Family Health Center

882 S. Hamilton Rd., Whitehall 43213

Mon. -Thurs. 1pm-4:30pm

Fri. - 1pm-2:30pm

Whitehall- Yearling High School

675 S. Yearling Rd, Whitehall 43213

Mon. -Fri. 8am-11:30am

Lower Lights Christian Health Center

Service Description: Preregistration and appointment will be required for testing. Call testing organization to schedule. No one will be turned away for inability to pay.

Call: 614-274-1455

Visit <https://llchc.org/covid19>

Location: Lower Lights at Mount Carmel West

777 W. State St., Columbus 43222

Friday, -9a.m-5p.m.

PrimaryOne Health

Service Description: Pre-registration and appointment will be required for testing. Call testing organization to schedule. No one will be turned away for inability to pay. ***Please Note: PrimaryOne Health is the only location testing those without symptoms.**

Visit www.primaryonehealth.org/covid19testing for more information.

PrimaryOne Health at Health and Wellness Center

2300 W. Broad St., Columbus 43204

Phone: 614-645-2300 or 614-645-5500

Hours: Monday, Wednesday, & Friday, 9a.m.-1p.m.

PrimaryOne Health at the John R. Maloney Health and Wellness Center

1905 Parsons Ave., Columbus 43207

Phone: 614-586-4159 or 614-645-5500

Hours: Monday, Wednesday, & Friday, 9a.m.-1p.m.

PrimaryOne Health

3433 Agler Rd., Suite 2800 Columbus 43219

Phone: 614-645-1600 or 614-645-5500

Hours: Monday, Wednesday, & Friday, 9a.m.-1p.m.

PrimaryOne Health at St. Stephens Community House

1500 E. 17th Ave., Columbus 43219

Phone: 614-645-2700 or 614-645-5500

Hours: Monday, Wednesday, & Friday, 9a.m.-1p.m.

Equitas Health

Service Description: Pre-registration and appointment will be required for testing. Call testing organization to schedule. No one will be turned away for inability to pay.

Phone: 614-300-2334

Visit: <https://equitashealth.com>

Location: King-Lincoln Medical Center- 750 E. Long St., Columbus 43203

Telehealth Screening: Monday-Friday, 9a.m.-1p.m.

Hours: Testing: Monday-Friday, 11a.m.-3p.m.

Southeast Healthcare

Service Description: Pre-registration and appointment will be required for testing. Call testing organization to schedule. No one will be turned away for inability to pay.

Service Description:

Phone: 614-360-0160

Location: 86 N. Front St., Columbus 43215

Hours: Mon., Wed., Fri. – 1-4 p.m.

Kroger

Service Description: Drive-thru COVID-19 testing **by appointment**. Test results are expected to be available within 48 hours after the test is administered. People can register online (see link below) and will go through a virtual screening process based on guidelines from the Centers for Disease Control and Prevention.

<https://www.krogerhealth.com/covid-locations>

CVS Pharmacy—COVID-19 Testing

Service Description: Drive-thru COVID-19 testing **by appointment**.

<https://www.cvs.com/minuteclinic/covid-19-testing>

Southeast Inc.

Services Description: Southeast Healthcare, a comprehensive provider of community mental health, primary care, dental, alcohol and drug, vocational, housing and homeless. Accepting new patients in need of primary care doctor and testing for COVID19

Hours/Location: Serving 43215, 43223, 43205. Call for specific locations, hours and current service being provided.
Phone: 614-225-0980

OSU Total Health and Wellness

Services Description: Accepting new patients in need of primary care doctor and testing for COVID19.

Phone: 614-685-9994

Location: 543 Taylor Ave Columbus, OH 43203

<http://nursing.osu.edu>

COVID TESTING FOR OSU STUDENTS, FACULTY/STAFF MEMBERS

OSU students, faculty members/staff that have questions about COVID testing requirements and to determine if a test should be ordered should call the OSU office of student life at

Phone: 614-292-4321 or email at: shs@osu.edu.

Student Life FAQs: Coronavirus (COVID-19) questions follow this link: <https://studentlife.osu.edu/articles/student-life-faqs-coronavirus-covid-19/>

FLU CLINICS

Columbus Public Health (testing provided by Mount Carmel, OhioHealth, and The Ohio State University Wexner Medical Center)

Visit www.columbuspublichealth.gov/coronavirus

To find testing site near you, please visit <https://covid-19-response-columbus.hub.arcgis.com/>

Ohio Expo Center & State Fair Celeste Center

717 E. 17th Ave., Columbus, OH 43211

Hours: Monday-Friday - 9 a.m.-4 p.m.

Nationwide Children's Vaccination Clinics

Services Description: Your child can get their needed vaccines at selected Columbus City Schools' locations from Nationwide Children's providers.

Hours: All clinics are from 8am-to 3:00 p.m.

Phone: Call (614) 355-2590 to schedule. Walk-ins are welcome.

Reynoldsburg HS --Livingston Campus

6699 E Livingston Ave, Reynoldsburg, OH 43068

Mondays, Tuesdays, Thursdays, & Fridays

East HS

1500 E Broad St, Columbus, OH 43205

Tuesday-Friday

Northland High School

1919 Northcliff Dr, Columbus, OH 43229

Tuesday-Friday

South High School

1160 Ann St, Columbus, OH 43206

Monday- Thursday

West High School

179 S Powell Ave, Columbus, OH 43204

Monday-Thursday

Complete medical visits or COVID-19 testing are not provided, only vaccines. Additional health care services are available at some schools. Please call (614) 355-2590 for more information. Visit the "Mobile Care" tab on this page to view the Mobile Care summer schedule.

Columbus Metropolitan Library**OPEN FOR CURBSIDE PICKUP & WALK-UP SERVICES ONLY**

Services Available: Drive-Up Pickup is available at our New Albany, Northern Lights, Parsons, Shepard and Whitehall locations. Main library (Grant Ave) provides Curbside Pickup in the parking garage. Walk-Up Service is available at the entrance off Library Park North, facing Grant Ave. Face coverings are required for walk-up service.

Reserve an Expert: Book an online, one-on-one appointment to get the help you need.

Benefits and Resources: Book an online appointment with an intern in the Social Work program at The Ohio State University to learn more about social services in the community and to get answers to your questions.

Information & Questions: (614) 645-2275.

Hours: Monday - Thursday: 9 a.m. - 7 p.m. Friday

GENERAL INFO/RESOURCES**Dial 2-1-1**

Service Description: If you need assistance finding food, paying for housing bills, accessing free childcare, or other essential services, visit 211.org or dial 211 to speak to someone who can help.

Central Ohio Latino Health and Social Services Directory

Service Description: This guide should serve as a resource for community members and leaders to learn and utilize the wide array of health and social services available to the Hispanic/Latino community in Central Ohio.

[Central Ohio Latino Health and Social Services Directory FINAL April 2020.pdf](#)

CITY OF COLUMBUS 311

Live calls to 311 are back! : Call 311 and speak to a customer service representative Monday to Friday from 8AM to 5PM. Requests for service can also be submitted online at 311.columbus.gov, or use the My Columbus mobile app, and by e-mail to 311@columbus.gov.

CareSource

Service Description: 24-hour Nurse Hotline is still operating.

Phone: 1-866-206-0554 or 1-800-488-0134.

Hours: 7:00 AM to 7:00 PM.

Our newer change is the *Ohio Department of Medicaid has announced Medicaid Renewals are not being processed at this time. Medicaid coverage will not be lost for non-renewal.* Please visit their website regarding their telemedicine policy. Members can have a doctor's appointment without leaving their home.

Hilltop USA

Service Description: Website with general information about resources and community response to COVID-19.

<http://hilltopusa.org/covid-19/>

BIO ONE- Cleaning Services

Service Description: Coronavirus Cleaning and Disinfection Services

Bio-One specializes in all types of extreme cleaning including blood, unattended death, homicide, suicide, hoarding, and feces cleanup throughout Columbus and surrounding areas. www.bioonecolumbus.com

Email: Info@BioOneColumbus.com

Phone: 614-743-1795

Mailing Address: 3000 E. Main St. #151 Columbus, OH 43209

Women, Children and Infants**CelebrateONE**

Service Description: CelebrateOne connectors are still taking referrals. Anyone needing assistance with transportation to a prenatal appointment, a crib and or other baby items. All services are at no cost to the client. Visits are made to clients in their own homes or other locations as arranged.

Phone: 614-570-3592

Email: SLPosten@columbus.gov

Maternal and Child Health at Columbus Public Health

Service Description: Maternal & Child Health Home Visiting Programs are dedicated to promoting healthy mothers, babies and families.

My Baby & Me

Home visitation program that provides in-home family-centered service coordination and education services to pregnant women, parenting women, and their infants up to the age of 2 years, who reside in Franklin County. Learn more.

Moms & Babies First

Culturally specific home visitation program that provides community-based outreach and care coordination services to high-risk, low-income, African-American pregnant women and their infants to age 1 year who reside in 17 specific Columbus zip codes.

Phone: (614) 724-BABY (2229)

Prescription Delivery- ScriptDrop

Service Description: Text DELIVER to 727478 to have prescriptions delivered from any pharmacy (during COVID-19) for an \$8 delivery fee. Requests placed before 11:00am can be delivered same day after 2:00pm. <https://scriptdrop.co/>

Phone: 614-641-0648

Charitable Pharmacy of Central Ohio

Service Description: Provides medication, health screenings, health and wellness education, medication counseling, and social program referrals at no cost for low-income, uninsured, and underinsured Franklin County residents.

Phone: (614) 227-0301

Address: 200 E Livingston Ave, Columbus, OH 43215

Older Adult Response and Resources For Seniors**Clintonville-Beechwood Community Resources Center (CRC)**

Service Description: Older adults in greater Columbus in need of necessity bags. Potential items include: Paper towels, Soap, Toilet paper, Disposable Thermometer, Gloves, Shelf stable food & snacks. If you have any questions or concerns please contact Christine Happel at: christine.happel@clintonvillecrc.org

Phone: 614-268-3539 for delivery or pick up.

Address: 3222 N. High St Columbus, OH 43202 for delivery or pick up.

Hours: Delivery on Tuesdays & Thursdays between 9am-5pm. Pick up at CRC Monday-Friday between 9am-5pm.

The Friendly Phone Line

Service Description: available to older adults in greater Columbus who are looking for friendly conversation and social connection. The Friendly phone-line is intended to be a touch point to combat loneliness in our community during this unprecedented time of social distancing. These calls are **not** intended to be a space to provide counseling, case management, or health information/recommendations.

Phone: 614-993-3614

Hours: Older adults may call Monday - Friday, between 9am-5pm

LifeCare Alliance

Service Description: Meals-on-Wheels: Hot, nutritious home-delivered 365 days a year for homebound older adults or medically challenged neighbors who are 60 years old and unable to prepare meals for themselves.

Eligibility: Over the age of 60 years old. If you reside in the following counties (Franklin, Madison, Marion, Logan, and Champaign.) Homebound, i.e. if you no longer can drive nor take public transportation. Lives alone or is home doing the day along without any other assistance. If you have any ailment that prevents you from being able to prepare healthy meals for yourself.

Enrollment Process for Short Term Pandemics meals is as follows:

- Over the age of 60 and If you reside in the following counties (Franklin, Madison, Marion, Logan and Champaign)
- If you're shut in due to the outbreak, you can receive five frozen meals delivered weekly until the pandemic is lifted

Phone: 614-278-3130 or go to www.lifecarealliance.org and click on the referral tab and complete the referral application and it will be sent directly to our Customer Service Intake Team.

Breathing Association

Service Description: The emergency Winter Crisis Program is accepting applications for assistance from November through March 31, 2021. This program provides assistance once per heating season to:

- Eligible households that are disconnected, threatened with disconnection, need service, transferring utility service or have less than a 25% supply of bulk fuel.

Phone: (614) 457-4570 or (614) 457-2997 if you have questions concerning this program

Address: 788 Mt Vernon Ave, Columbus, OH 43203

Website: <https://www.breathingassociation.org/heap/winter-crisis-program/>

Salvation Army

Services: Seniors age 60 and over who meet income guidelines of 130% of the Federal Poverty Level and live in Franklin County are eligible to receive a monthly senior food box. Salvation Army also provides assistance with emergency financial needs for rent, utilities and program for veterans.

Phone: (614) 437-2134.

Location: 966 East Main Street, Columbus, OH 43205

Gladden Community House

Services: Food delivery to homebound seniors, case management services and socialization outings for seniors living in Franklinton: 43222, 43215 west of the river and 43223.

Phone: (614) 227-1600

Address: 183 Hawkes Ave Columbus, Ohio 43223

Senior Options

Services: Any Franklin County resident 60 or over who is struggling to access food while sheltering in place is eligible to receive home delivered meals. Now through December 30, 2020, Franklin County Senior Options will not require income verification to receive home delivered meals. Call to request the meals and other available services.

Phone: 614-525-6200, Monday to Friday, 9:00 a.m. to 4:30 p.m.

Court Filings/Hearing Updates & Legal Aid

Franklin County Municipal Court- Court Operations During COVID-19 Pandemic

Franklin County Municipal Court's Self Help Center will only offer assistance via online chat function Mon-Fri 9am - 3pm. Website with chat function: <http://www.fcmcselfhelpcenter.org/>

Traffic Arraignments in Courtrooms 1A, 1B, and Eviction Hearings in Courtroom 11B will be heard at the Columbus Convention Center until December 31, 2020.

*Updated September 4, 2020: CDC temporarily stops evictions until 2021.

Order from the Center for Disease Control and Prevention. Temporary halt in residential evictions to prevent the further spread of COVID-19. **Effective September 4th - December 31st, 2020.** For more information, refer to the following links from the CDC via Federal Register and Ohio Supreme Court: <https://public-inspection.federalregister.gov/2020-19654.pdf>
<https://supremecourt.ohio.gov/coronavirus/resources/cdcEvictions.pdf>

You **must wear a face covering** that will protect against the spread of the COVID-19 virus to be admitted to the Columbus Convention Center.

Phone: Traffic cases- (614) 645-8186 Eviction cases- (614) 645-7235

Location:

Main Concourse Entry
B Meeting Rooms

400 North High Street
Columbus, Ohio 43215

Housing, Employment and Emergency Financial Assistance

<https://www.findhelp.org/>---social service resource search engine that pinpoints assistance through zip codes

Ohio Department of Jobs & Family Services

Unemployment Benefits

Eligibility: Employer shut down operations, employees were laid off by employer because of coronavirus, or individual was requested by medical professional, local health authority, or employer to be isolated or quarantined.

Hours: Monday through Friday 8am-5pm

Intake Process: Franklin County workers impacted by closures due to COVID-19 should visit:

www.unemployment.ohio.gov or call 1-877-644-6562.

Hours: weekdays from 7 a.m. - 7 p.m., Saturdays from 8 a.m. - 5 p.m. and Sundays from 9 a.m. - 1 p.m.

The OhioMeansJobs Employment Center

The OhioMeansJobs Employment Center is now open by appointment only

Important Reminders:

- ✓ Call 740-833-2338 to schedule your appointment.
- ✓ Appointments will last 60 minutes.
- ✓ Upon arrival, you must check in with Security. Then a member of the OhioMeansJobs staff will come and escort you to the Employment Center.
- ✓ The OMJ Center will be open from 8:00 a.m. – 4:00 pm.

Only 1 person permitted per appointment. (No spouses, friends, or children allowed at this time.)

SNAP Benefits: Apply online at <https://benefits.ohio.gov/> ** If you have a child in kindergarten through twelfth grade in your household who was receiving free or reduced-price meals while in school, your child is eligible for the Pandemic Electronic Benefit Transfer (P-EBT) program to receive Supplemental Nutrition Assistance Program (SNAP) benefits as a result of the school closure. Please read <https://ifs.ohio.gov/ocomm/pdf/PEBT-flyer.pdf> for additional information.

NOTE: Jobs and Family Services hours of operation has changed to: 8 AM to 12 PM from Monday through Friday at all locations. No longer providing in-person customer assistance. FCDJFS urges customers to apply for benefits online or over the phone by calling 1-844-640-6446. You can apply, or check on the status of an existing application, over the phone at 1-844-640-6446 or online at any time at www.benefits.ohio.gov.

Columbus Urban League

Service Description: The Columbus Urban League is now accepting Rental Assistance Applications. You can get help of up to \$1,000 if you're at risk of being evicted, need help with a security deposit, and /or are at risk of becoming homeless — no matter your income.

Phone: 614-484-9111.

Address: 788 Mount Vernon Avenue Columbus, OH | 43203

Email us at emergencyassistance@cul.org . For applications and more information visit: <https://www.cul.org/>.

COMPASS

Service Description: provides services to prevent homelessness and stall evictions, allowing families to remain in their homes. We also refer individuals and families to other agencies within the community. COMPASS does not provide assistance for utility bills in default with the gas or electric company or for tenants scheduled to be evicted within the next 2 business days. COMPASS does not have any in person-hours. Because of COVID-19 we are processing all applications online.

Phone: (614) 221-6552

Address: 760 E Broad St, Columbus, OH 43205

Website: <https://bspc.org/compass-2/>

Utilities & Internet Services

Columbus Literacy Council (CLC) is assisting anyone in the Franklin County Area pay their utility bill. For more information, please call Sam at (614) 282-7661x722 or email sam@columbusliteracy.org

Catholic Social Services

Service Description: Emergency assistance for utility services to Franklin County residents facing hardship due to COVID-19.

Call 614-221-5891 to learn if you qualify.

Website: <https://www.colscss.org/wp-content/uploads/2017/03/The-City-Cares-Program-Emergency-Utility-Assistance.pdf>

HEAP – Home Energy Assistance Winter Crisis Program- November 1- March 31, 2021

Service Description: Provides a one-time benefit to eligible Ohioans with cooling assistance, assistance with electric utility bills, central air conditioning repairs, and air conditioning unit and/or fan purchases. Households with a household member who is either 60 years of age and older, has been diagnosed with COVID-19, or has a certified medical condition, and households who have a disconnect notice, have been shut off, or are trying to establish new electric service may be eligible. Please contact your local Energy Assistance Provider for a list of all required documents. Depending on your income type, additional forms may be required.

Phone: 1(800) 282-0880

Hours: Monday through Friday, 7:30 a.m. to 5:00 p.m.

Website: https://development.ohio.gov/is/is_heap.htm

Transportation**COTA BUS SERVICES**

Service Description: COTA will waive all bus fares. They are asking all bus riders to do the following:

- Enter the buses from the back. The front bus doors will be closed. This is to give their drivers some distance from the public.
- Don't sit right next to other people. Put distance between passengers and maintain as much social distancing as possible.
- There will be hand sanitizer on the bus. Use it when you get on and off.

Please check back daily to COTA's website, www.cota.com/major-service-change-announcements/, or subscribe to alerts and call COTA's customer service center at 614-228-1776.

COTA will return to fares beginning Jan. 11 for fixed-route vehicles and COTA/Plus and Feb. 1 for Mainstream and Mainstream On-Demand. COTA operates on a fare-based system for its long-term financial sustainability.

Customers will have time to purchase new passes and replace expired

Mental Health and Substance Abuse & Recovery Support Resources**Hotlines**

If you or someone you know is experiencing a mental health or addiction crisis, call:

- Netcare Access: For immediate assistance for Adults in crisis: 614-276-2273.

Netcare Access is not accepting walk-ins, law enforcement or other referrals at this time.

- Nationwide Children's Hospital: For immediate assistance for a Youth (17 and under) in crisis: 614-722-1800

If you or someone you know is in distress, contact:

- **Franklin County Suicide Prevention Hotline** call or text: 614-221-5445 (texting only available from 12:00 PM to 10:00 PM)
- **Teen Suicide Hotline:** 614-294-3300
- **Senior Suicide Prevention Hotline:** 614-3309
- **Veteran crisis line:** 1-800-273-8255 option 1 (or text 838255)
- **The National Suicide Prevention Lifeline:** 1-800-273-8255
- Text 4HOPE to the **Crisis Text Line:** 614-741-741
- Call The **National Disaster Helpline** at 1-800-985-5990 or text "TALKWITHUS" to 66746

DDH provides crisis counseling and support for anyone in the U.S. experiencing distress or other behavioral health concerns related to any natural or human-caused disaster, including public health emergencies.

- **The Trevor Project**, call 1-866-488-7386 or text START to 678678. A national 24 hour, toll free confidential suicide hotline for LGBTQ Youth.
- **The Warmlines** exists to help individuals in their recovery from mental health issues and let them know they are not alone. Call 614-358-8255
- **The National Domestic Violence Hotline**: 1-800-799-7233 or 1-800-799-7233 for TTY or if you're unable to speak safely, you can log onto thehotline.org or text LOVEIS to 22522.

Harding Hospital- PHP/IOP and STAR TRC

Service Description: Harding's Partial Hospitalization Programs /Intensive Outpatient programs are running virtually via WebEx and new patients can call and speak with Tonya or Amber to schedule a virtual orientation.

Phone: 614-293-9560 or 614-293-7827 (STAR).

The STAR TRC case management team and therapists are utilizing various means to provide support, services, and therapy to our patients. The referral process remains the same for the STAR TRC.

RiverVista

Service Description: behavioral health hospital, serving the adult and senior populations in a contemporary hearing environment.

Hours: open 24/7 and accept walk in's.

Phone: 614-643-5500- Referral Line.

Address: 1599 Alum Creek Drive Columbus, Ohio 43209

SAFE Stations Access to Detox

Services: providing 24/7 access to eligibility screening and transport to treatment for those in active addiction. In response to the COVID-19 health crisis, temporary changes are being made to the screening process to adhere to physical distancing guidance and ensure EMS crews are available to respond to the higher volume of community 9-1-1 calls. Those without access to transportation can still walk into the Whitehall Division of Fire to be screened and transported to treatment.

Phone: 614-237-5478 to receive screening over the phone 24/7.

Location: 390 South Yearling Road, Whitehall, OH 43213

Hours: Monday-Friday 8:00am-5:00pm.

Franklin County Public Health

Narcan Kits: Get NARCAN mailed to you: <https://fckaddiction.com/>

Phone: (614) 525-3160

Address: 280 East Broad Street Columbus OH 43215

Counseling/Support Groups/ Domestic Violence Resources for Victims

Pro-Bono Counseling

Service Description: Pro-Bono Counseling program is **still accepting referrals**. Many of their volunteers may be utilizing tele-therapy options to promote a healthy environment. *Please note:* Wait times may be longer than usual, but we are working diligently to get you connected.

Phone: 614-884-7227 for urgent counseling needs.

Discreet Texting Service - City Attorney's Office

Services: Victims can reach the City Attorney's Domestic Violence & Stalking Unit by sending a text message and providing domestic violence advocates with their name, a safe time to communicate, and an email or phone number where they can be reached. For their protection, victims are encouraged to delete their own message after it is sent. The City Attorney's domestic violence advocates will contact the victim at the designated time to discuss safety planning for them and their family.

Phone: 614-653-8075.

Columbus Springs PHP and IOP

Service Description: Columbus Springs has begun offering group teletherapy through Zoom's secure video conferencing for both their partial hospitalization program (PHP) and intensive outpatient program (IOP).

Please feel free to reach out with any questions or concerns. We're happy to help connect patients to the appropriate levels of care with assessments 24 hours a day, seven days a week.

Phone: 614-717-1800 (Dublin) and 614-300-9100 (Columbus)

Cornerstone of Hope

Service Description: Cornerstone of hope is now offering Telehealth, a virtual counseling service. Telehealth will allow us to continue offering our grief counseling services, while minimizing interruption of services and upholding a high standard of care.

Phone: 614-824-4285 to set up a Telehealth appointment today.

Focus Counseling Clinic

Service Description: provide counseling services for adolescents (13+), families, individuals and couples. We also provide community based, in-home, in-school concierge counseling for adolescents (13+) and their families.

Call: 614-489-8759 to schedule an appointment.

POEM (Perinatal Outreach and Encouragement for Moms)

Service Description: Offer free of charge services including Mom-to-mom support over the phone, online or in groups with a casual, open session format. Referrals to specialized health care providers and community resources. An unbiased, central source of information and support.

Phone: 614-315-8989, mom to mom support line is available 7 days a week. If your call is directed to voicemail all messages requesting support are returned within 24 hours.

Grief Recovery Institute

Grief Recovery Method specialists and programs in central Ohio.

Contact Lois Hall @ lhall.griefrecoverymethod.com and/or www.griefrecoverymethod.com/grms/lois-hall

NAMI Franklin County

Service Description: NAMI Franklin County is available to speak via telephone and help connect you with the resource you need. NAMI Franklin County is offering select support groups and classes online via Zoom.

Visit their website here: <https://namifranklincounty.org/> for meeting codes and passwords.

Phone: 614-501-6264. If you need help after regular business hours, please call: 614-266-06709.

Online Meeting Directory for AA

Service Description: Offers a directory of AA online meetings for everyday of the week and at different times.

- <https://www.aa-intergroup.org/directory.php>

Online Recordings of AA speakers

Service Description: Offers online recordings of AA speakers.

- <https://www.aaspeaker.com/>
- <https://www.hacoaa.org/archives/speakers/>
- <https://www.recoveryaudio.org/>

Pause a While

Service Description: provides free AA meetings, daily at 2 PM CT

Phone: 425-436-6360, access code 422932#

My Recovery Works- Peer Support

Service Description: During this time of concern over Covid-19, individuals can become anxious and isolated. To help combat this, we would like to offer our assistance of Peer Support. Although groups are being suspended, all Peer Supporters are available to provide resource/linkage information that someone may need by phone.

Phone: 614-294-7117 or www.myrecoveryworks.com

Southeast Healthcare

Service Description: Still filling prescriptions, ensuring that clients are receiving their medications, and assess their well-being. The addiction treatment programs continues to operate and clients are seen on an individual basis only. Groups are not meeting at this time. Currently exploring opportunities for behavioral and primary telehealth whenever possible.

Location/Hours: Downtown Columbus Office, 16 W. Long Street, will close daily at 5:00 PM, effective immediately. Merion Village, office hours in Columbus, 8:00 AM to 7:15 PM, Tuesday and Wednesday, and 8:00 AM to 5:00 PM, Monday, Thursday and Fridays.

Phone: 614-360-0222 - central scheduling number for Franklin County mental health, primary healthcare and dental care services.

Alvis Community Reentry Program

Services Description: Reentry and family support programs: behavioral health and substance abuse treatment services, recovery housing for women and children, and services to individuals with developmental disabilities who are trying to live their lives more independently in the community.

There are no changes in the hours of operation at any of our Residential Facilities (halfway houses and recovery houses) or at any of our DD Facilities (Wittwer Hall, licensed supported living, and regular supported living).

All other **locations of Alvis** are operating with reduced hours and minimal on site staff:

- Women's Behavioral Health Treatment Services through Amethyst program, please call (614) 242-1284.
- Behavioral Health Treatment service through, Choices program, please call (614) 252-8834
- Workforce Development services at Alvis Community Reentry Services Center, please call (614) 252-0660.
- For all other Alvis services or departments, please call (614) 252-8402.

Afrocentric Personal Development Shop

Service Description: Wellness programs, treatment and recovery services for individuals, families, and organizations and communities. APDS is still accepting new clients. Call to schedule an appointment or walk-in between the hours of

Location: 1409 E. Livingston Ave, Cols 43205

Phone: (614) 253-4448

Hours: 9:00am-6:00pm.

****Tuesdays and Thursdays 9:00 am to 12:30 pm. APDS provides "walk-in" intake/assessments for Medication Assisted Treatment (MAT) Program clients. No appointment necessary.**

RREACT- RAPID RESPONSE EMERGENCY ADDICTION AND CRISIS TEAMS

Services: Addiction Support Services. A paramedic, mental-health nurse and a social worker will follow up with overdose patients treated by Columbus fire medics. Those who are interested in additional recovery are then put in touch with the nonprofit group Southeast Inc. for treatment.

Phone: 614-330-3413

Columbus Public Health- Alcohol and Drug Services Program

Services: Alcohol and Drug Services is mailing Narcan Nasal Spray to residents of Franklin County. Community members can fill out a secure online form (<https://redcap.columbus.gov/surveys/?s=WYWWTREKWX>) found on the Health Department's website (<https://www.columbus.gov/publichealth/programs/Alcohol-and-Drug-Abuse/Access-to-Naloxone/>). After the form is reviewed, the Narcan kit with information about opioids use and instructions on how to administer and use Narcan will be sent.

Phone: 614-645-6839.

Comp Drug

Services: Providing a variety of treatment options to those seeking help for their addictions. Medicated Assisted Treatment (MAT) services available. Group and individual outpatient treatment services and mental health counseling.

Address: 547 E 11th Ave, Columbus, OH 43211

Phone: 614-224-4506

Safe Point Services

Services: Providing overdose prevention education, syringe exchange, linkage to care, drug intervention and HIV, STI, Hepatitis C testing.

Address: 1267 W. Broad Street, Columbus, OH, 43222

Hours: Safe Point syringe exchange services will be open TUES, 4-8 PM and SAT, 9-1 PM only. Due to concerns of COVID-19, program services will be expedited for your safety.

Financial Assistance for Funeral or Memorial Services and Resources

JOIN (Catholic Social Services) will assist low income families with burial assistance if under the 175 percent of poverty level (\$18,953 annually for a single person). Please call 614.241.2531. Intake is processed by phone.

The Columbus Department of Public Safety (614.645.8366) has limited assistance to indigent families for burial assistance up to \$750.00. You have to be Columbus resident. The funeral home has to complete the application, submit a copy of the death certificate and an itemized list of costs. This can take up to two weeks to process.

Schoedinger's, Newcomer and several other Funeral Homes in the area offer programs for children up to 5 years of age that have died. Please call your preferred funeral home for more information. Call (614) 224-6105 for locations and details.

Disaster Financial Assistance- Find out how to get emergency financial help from the government if you've been affected by the coronavirus pandemic or a natural disaster. Get help with food, housing, bills, and more. Learn about stimulus checks and read what's included in the Coronavirus Aid, Relief, and Economic Security (CARES) Act.

<https://www.usa.gov/disaster-financial-help>

Holiday Help

Feddersen Rec Center Drive-By-Toy-Giveaway

Saturday, December 12, 2020 from 2-5pm

3911 Dresden St

Columbus, OH 43224

****Child Must Be Present to Exit Vehicle for Toys****

The Men of Kappa Alpha PSI Fraternity Inc. Columbus, OH Alumni Chapter Presents 11th Annual Toy Giveaway

Saturday, December 12, 2020

9am-3pm

Kappa House

1461 Mt. Vernon Ave.

Columbus, OH 43203

Serving zip codes: 43201, 43203, 43205, 43206, and 43219 ONLY WHILE SUPPLIES LAST

Victorious Life Toys for Tots Phone Sign Up

Saturday, December 12, 2020

12-2pm

Call these numbers. Have family name, contact information, alternative pickup contact name and number, ages, and gender of the children. All orders are based on availability of what we are given from the Marines. First come. First served. Pick up will be no contact on Saturday, December, 19, 2020 from 12-2pm. MASK REQUIRED

1875 Tamarack Circle North

Columbus, OH 43229

Evangelist Lisa Johnson—614-634-5909

Elder Reggi Williams--- 614-496-9753

Church Office Sis Marilyn—614-880-3700

You can also email information to vlccoutreach@yahoo.com

Brightside Academy Ohio Presents Holiday Food Box Giveaway

Drive Thru Distribution

Friday, December, 18, 2020 from 4-6pm

Brightside Academy Ohio-Livingston

Address: 3611 Livingston Avenue Columbus, OH 43227

FREE Food Boxes will be distributed FIRST COME FIRST SERVED BASIS. Additionally, community and family resources, mask, goodie bags, and more will be distributed. Limited one food box per family while supplies last.

Questions, please email Courtney Harris at charris@brightsideohio.com

Wooden Tax Service in partnership with Teenstart presents Christmas Toy Giveaway for the Linden Area-DRIVE THRU ONLY

Sunday, December 13th at 12pm No Documentation-Just tell us your name, phone number, zip code, and ages of the children.

Pick Up location: 2256 Cleveland Ave @ Wooden Tax Service

For more information or questions, contact Colleen at 614-804-5213 or 614-797-3897.

YMCA 2020 Holiday Toy Drive

December 19th 11am-4pm

Address: 6767 Refugee Rd. Canal Winchester 43110

Description: Anyone welcome. Name and birth certificate for each child in household in required.

Call: 614-834-9622 or DaVon Marshall at: davon.marshall@ymcacolumbus.org, 614 389 4556 ext. 4019 for questions.

Dodge Recreation Center Holiday Meal and Toy Giveaway

Dinner on December 17th from 12:00pm-2:30pm

Toy Giveaway on Friday, December 18th (Time TBD)

Call for details: (614) 645-3176

Address: 667 Sullivant Ave 43215

Winter Wonderland Whimsy Drive-Thru Event at Hilltop YMCA

December 18th from 3pm-5pm while supplies last. Call to reserve a spot.

Address: 2879 Valleyview Dr. 43204

Phone: 614-389-4565

Matthew 25:35 Ministry

Address is 4701 Winchester Pike

Columbus, Ohio 43232

Main phone - (614) 837-5807

A free Christmas dinner is available. Senior citizens, the homebound, and disabled can request transportation as well.

Community Kitchen

640 South Ohio Avenue

Columbus, Ohio 43205

(614) 252-6428

Christmas meals may be served to the homeless and Franklin families in poverty.

Restoration Christian Center

1570 S High Street, P. O. Box 07861

Columbus, OH 43207

Programs are only for the zip code of 43207. Toys, games, electronics and more are for the youth. Seniors may have a holiday meal delivered to them.

St. Stephen's Community House

The main address is 1500 East 17th Avenue Columbus, OH 43219

Call (614) 294-6347

Holiday food baskets for a Thanksgiving or Christmas meal are offered. They also offer toys, winter clothing, presents, and more as part of Firefighters for Kids, as the charity is a registration site.

For additional agencies in central Ohio providing holiday help, please visit the links below with additional list.

[Here you go](#)

https://www.needhelppayingbills.com/html/franklin_county_free_christmas.html



EVICITION RESOURCES



LEGAL RESOURCES

Franklin County Municipal Court Self Help Resource Center <ul style="list-style-type: none"> Legal information provided to anyone with a civil municipal court issue. The Center is currently providing online resources only. Please visit fcmselfhelpcenter.org 	Community Mediation Services of Central Ohio <ul style="list-style-type: none"> Free conflict resolution program for landlords and tenants to help them come to an agreed outcome about their eviction dispute outside of Court CMS is currently offering phone mediations 614-228-7191 ext. 13
Legal Aid Society of Columbus <ul style="list-style-type: none"> Legal advice and representation to tenants facing eviction 614-241-2001 www.columbuslegalaids.org 	Municipal Court Dispute Resolution Department <ul style="list-style-type: none"> Telephone and online negotiation and mediation. Information about court procedures. Information about case scheduling. 614-645-8500

FINANCIAL ASSISTANCE

Franklin County Department of Job and Family Services Prevention, Retention, and Contingency (PRC) <ul style="list-style-type: none"> One-time or short-term assistance Emergency Assistance provides one-time financial assistance to aid with emergency situations. You must have at least one minor child or a pregnant woman living in your home and be at or below 165% of poverty to qualify for PRC one-time emergency assistance. https://jfs.franklincountyohio.gov/emergency-assistance-(prc) 	Franklin County Veterans Service Commission <ul style="list-style-type: none"> Short term financial assistance covering rent, utilities, and food Must be a resident of Franklin County and meet one of the eligibility requirements Eligibility requirements (includes dependents and survivors): <ul style="list-style-type: none"> Veterans discharged under honorable conditions, Current Active Duty Members, Veterans with VA recognized service-connected conditions, current Active Duty Members called to active duty by Presidential Order 614-525-2500
Columbus Urban League Housing Stabilization Program <ul style="list-style-type: none"> Emergency financial assistance Must be at or below 125% of the Federal Poverty Level and have a qualifying emergency Credit Repair for Housing & Ombudsman Services emergencyassistance@cul.org 614-484-9111, www.cul.org 	IMPACT Community Action Emergency Assistance <ul style="list-style-type: none"> Emergency financial assistance for families facing a challenge that would affect self-sufficiency 614-252-2799 emergencyassistance@impactca.org www.impactca.org
State of Ohio Benefits <ul style="list-style-type: none"> The State of Ohio has expanded access to Unemployment compensation during the COVID-19 emergency To apply for Unemployment, SNAP (food stamps), or other benefits, visit www.Ohio.gov 	Physicians CareConnection <ul style="list-style-type: none"> Financial assistance for families with children Must be at or below 200% of the Federal Poverty Guideline 614-884-2441, option 1, then option 4 www.pcchealth.org
COMPASS <ul style="list-style-type: none"> Limited emergency financial assistance for families/individuals facing a challenge that would affect self-sufficiency Have a qualifying temporary emergency Employed (full-time, part-time or temporary) – those recently unemployed due to COVID-19 may qualify 614-463-9612, www.Compass614.com www.bspsc.org 	